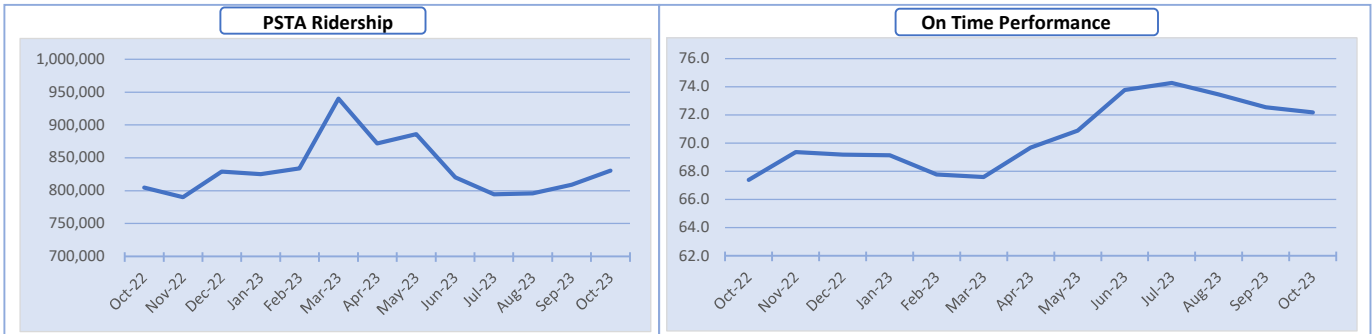




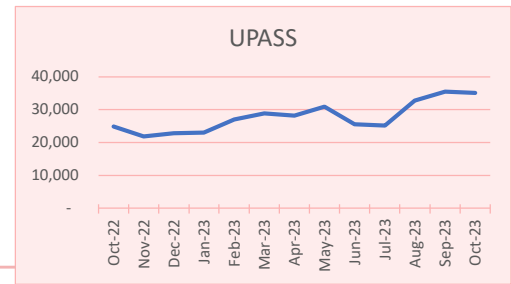
Board Report October 2023

At a Glance
Fixed route ridership is up 3% compared to October 2022 and up 22% compared to October 2021.



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	745,942	745,811	0%	745,942	745,811	0%
SunRunner	55,713	29,180	91%	55,713	29,180	91%
Jolley Trolley	23,664	24,887	-5%	23,664	24,887	-5%
Looper	5,085	4,906	4%	5,085	4,906	4%
Total Fixed Route	830,404	804,784	3%	830,404	804,784	3%
PSTA Access	42,603	35,297	21%	42,603	35,297	21%
¹ Other Mobility	6,327	3,308	91%	6,327	3,308	91%
Total Passenger Trips	879,334	843,389	4%	879,334	843,389	4%

Monthly Metrics	This month	Prior year month	% Change
² Flamingo Adoption	36.6%	33.3%	9.9%
³ Avg. Weekday Trips	32,463	30,328	7%
Avg. Saturday Trips	22,943	22,011	4%
Avg. Sunday Trips	14,676	14,353	2%
Fixed Route Complaints/100K trips	26.5	26.1	2%
Access Complaints/100K trips	68.1	107.7	-37%
Security Incidents	60	36	67%
⁴ Severe Incidents	7	1	600%



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	3,725	5,163	-28%	3,725	5,163	-28%
Bikes	22,694	26,492	-14%	22,694	26,492	-14%
TD Discount Pass	145,964	137,343	6%	145,964	137,343	6%
UPASS	35,173	24,930	41%	35,173	24,930	41%
Farebox Trips	313,454	418,039	-25%	313,454	418,039	-25%
Flamingo App Trips	46,190	58,175	-21%	46,190	58,175	-21%
Contactless Payment	20,076	0	N/A	20,076	0	N/A
Flamingo Card Trips	215,228	198,296	9%	215,228	198,296	9%
Total Flamingo Trips	281,494	256,471	10%	281,494	256,471	10%

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	72.2	67.4	7%	72.2	67.4	7%
Total Miles	906,736	862,033	5%	906,736	862,033	5%
Total Hours	60,238	57,600	5%	60,238	57,600	5%
Miles per Roadcall	25,907	22,685	14%	25,416	22,838	11%
Bus Diesel Fuel Gallons	194,914	185,565	5%	194,914	185,565	5%
E-Bus Kilowatt Hours	30,862	25,772	20%	30,862	25,772	20%
Accidents - Total/100K Miles	3.20	5.80	-45%	3.20	5.80	-45%
Accidents -preventable/100K Miles	0.88	1.51	-41%	0.88	1.51	-41%

¹ Other Mobility includes Late Shift, Direct Connect, Healthy Hop and Urgent Day
² Flamingo trips divided by total APC trips
³ Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)
⁴ Severe incident definition: Events involving physical + verbal + weapon present
 APC data validated and approved by FTA for NTD reporting.