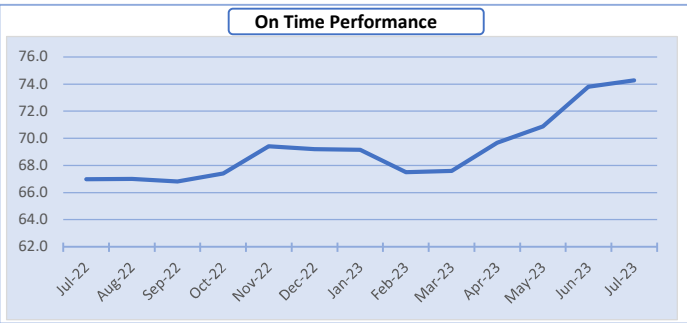
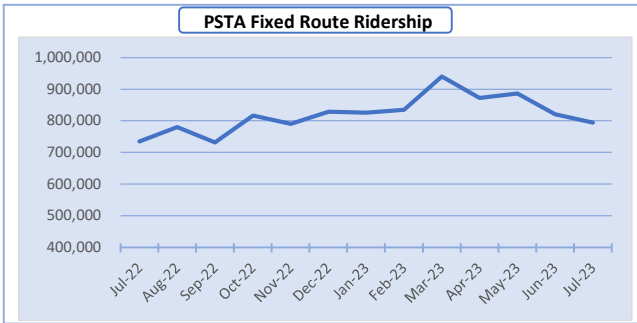




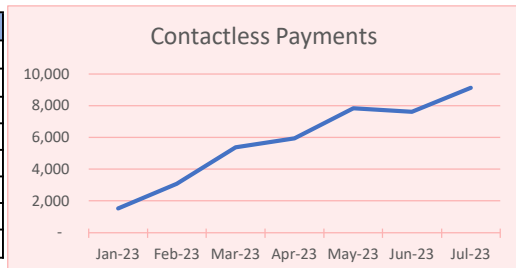
Board Report July 2023

At a Glance
Contactless Payment has grown 495% since being implemented in Jan. 2023. July usage increased 16% over it's previous high in May.



| Ridership | This month | Prior year month | % Change | YTD | Prior YTD | % Change |
|------------------------------|----------------|------------------|-----------|------------------|------------------|------------|
| PSTA Local Bus | 661,677 | 695,827 | -5% | 7,165,743 | 6,616,228 | 8% |
| SunRunner | 98,897 | 0 | N/A | 886,653 | 0 | N/A |
| Jolley Trolley | 28,507 | 33,482 | -15% | 297,748 | 288,985 | 3% |
| Looper | 5,321 | 4,772 | 12% | 56,569 | 47,784 | 18% |
| Total Fixed Route | 794,402 | 734,081 | 8% | 8,406,713 | 6,952,997 | 21% |
| PSTA Access | 38,102 | 29,966 | 27% | 359,997 | 291,954 | 23% |
| ¹ Other Mobility | 5,119 | 2,772 | 85% | 39,266 | 27,118 | 45% |
| Total Passenger Trips | 837,623 | 766,819 | 9% | 8,805,976 | 7,272,069 | 21% |

| Monthly Metrics | This month | Prior year month | % Change |
|-----------------------------------|------------|------------------|----------|
| ² Flamingo Adoption | 36% | 34% | 6% |
| ³ Avg. Weekday Trips | 31,348 | 29,266 | 7% |
| Avg. Saturday Trips | 23,008 | 20,582 | 12% |
| Avg. Sunday Trips | 15,705 | 13,098 | 20% |
| Fixed Route Complaints/100K trips | 25.5 | 22.7 | 12% |
| Access Complaints/100K trips | 89.2 | 90.1 | -1% |
| Security Incidents | 63 | 49 | 29% |
| ⁴ Severe Incidents | 5 | 6 | -17% |



| Types of Trips | This month | Prior year month | % Change | YTD | Prior YTD | % Change |
|-----------------------------|----------------|------------------|-----------|------------------|------------------|------------|
| Wheelchair | 3,308 | 4,594 | -28% | 37,301 | 33,895 | 10% |
| Bikes | 20,633 | 25,434 | -19% | 226,121 | 217,919 | 4% |
| TD Discount Pass | 126,375 | 138,247 | -9% | 1,308,755 | 1,228,423 | 7% |
| UPASS | 25,170 | 21,094 | 19% | 258,391 | 186,041 | 39% |
| Farebox Trips | 351,697 | 390,164 | -10% | 3,968,691 | 3,552,781 | 12% |
| Flamingo App Trips | 55,193 | 50,273 | 10% | 559,567 | 438,520 | 28% |
| Contactless Payment | 9,120 | 0 | N/A | 40,685 | 0 | N/A |
| Flamingo Card Trips | 182,083 | 196,225 | -7% | 1,885,227 | 1,761,772 | 7% |
| Total Flamingo Trips | 246,396 | 246,498 | 0% | 2,485,479 | 2,200,292 | 13% |

| PSTA Operating Statistics | This month | Prior year month | % Change | YTD | Prior YTD | % Change |
|------------------------------------|------------|------------------|----------|-----------|-----------|----------|
| On Time Performance | 74.3 | 67.0 | 11% | 69.9 | 67.3 | 4% |
| Total Miles | 877,532 | 837,890 | 5% | 8,848,605 | 8,220,117 | 8% |
| Total Hours | 58,286 | 56,575 | 3% | 592,055 | 561,272 | 5% |
| Miles per Roadcall | 32,501 | 19,486 | 67% | 21,848 | 19,649 | 11% |
| Bus Diesel Fuel Gallons | 199,061 | 187,634 | 6% | 1,861,940 | 1,803,953 | 3% |
| E-Bus Kilowatt Hours | 25,912 | 29,393 | -12% | 235,874 | 187,868 | 26% |
| Accidents - Total/100K Miles | 4.22 | 4.18 | 1% | 4.46 | 4.55 | -2% |
| Accidents - preventable/100K Miles | 1.37 | 0.84 | 64% | 1.55 | 1.35 | 15% |

¹ Other Mobility includes Late Shift, Direct Connect, Healthy Hop and Urgent Day
² Flamingo trips divided by total APC trips
³ Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)
⁴ Severe incident definition: Events involving physical + verbal + weapon present
 APC data validated and approved by FTA for NTD reporting.

*Data contained in this report is considered DRAFT until FTA validation and final acceptance of PSTA's annual National Transit Database Report.