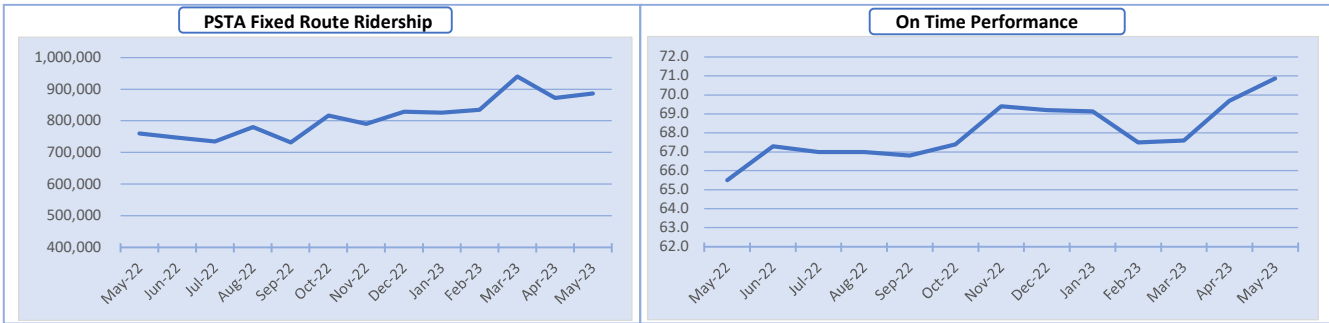




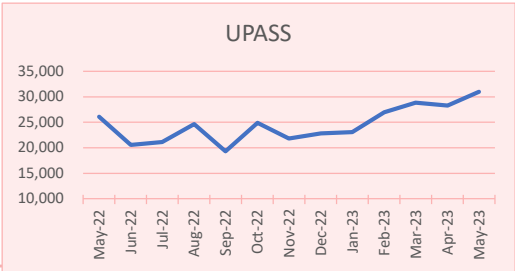
Board Report May 2023

At a Glance
Compared to May of last year, fixed route ridership was 17% higher in May 2023 .



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	755,689	722,692	5%	5,814,728	5,209,759	12%
SunRunner	97,541	0	N/A	688,778	0	N/A
Jolley Trolley	27,242	32,393	-16%	241,981	224,340	8%
Looper	5,587	5,457	2%	46,650	38,455	21%
Total Fixed Route	886,059	760,542	17%	6,792,137	5,472,554	24%
PSTA Access	38,621	31,386	23%	283,700	230,899	23%
¹ Other Mobility	4,765	2,683	78%	29,410	22,009	34%
Total Passenger Trips	929,445	794,611	17%	7,105,247	5,725,462	24%

Monthly Metrics	This month	Prior year month	% Change
² Flamingo Adoption	33%	33%	2%
³ Avg. Weekday Trips	36,983	29,589	25%
Avg. Saturday Trips	20,652	21,825	-5%
Avg. Sunday Trips	17,304	14,325	21%
Fixed Route Complaints/100K trips	25.1	19.9	26%
Access Complaints/100K trips	90.6	31.9	184%
Security Incidents	89	66	35%
⁴ Severe Incidents	14	9	56%



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	3,580	3,770	-5%	30,915	25,510	21%
Bikes	22,017	26,300	-16%	184,117	165,565	11%
TD Discount Pass	133,791	139,033	-4%	1,056,040	969,948	9%
UPASS	30,959	26,097	19%	207,701	144,399	44%
Farebox Trips	415,098	402,393	3%	3,250,498	2,756,472	18%
Flamingo App Trips	56,163	55,548	1%	450,889	339,927	33%
Contactless Payment	7,844	0	N/A	23,936	0	N/A
Flamingo Card Trips	195,734	189,997	3%	1,520,237	1,403,908	8%
Total Flamingo Trips	259,741	245,545	6%	1,995,062	1,743,835	14%

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	70.9	65.5	8%	68.9	67.3	2%
Total Miles	912,456	844,344	8%	7,080,353	6,530,065	8%
Total Hours	61,402	57,642	7%	474,545	446,973	6%
Miles per Roadcall	18,622	17,965	4%	20,172	19,649	3%
Bus Diesel Fuel Gallons	195,185	184,474	6%	1,464,645	1,426,108	3%
E-Bus Kilowatt Hours	24,806	32,098	-23%	185,709	129,313	44%
Accidents - Total/100K Miles	4.16	5.57	-25%	4.59	4.49	2%
Accidents - preventable/100K Miles	1.53	2.37	-35%	1.65	1.36	21%

¹ Other Mobility includes Late Shift, Direct Connect, Healthy Hop and Urgent Day
² Flamingo trips divided by total APC trips
³ Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)
⁴ Severe incident definition: Events involving physical + verbal + weapon present
 APC data validated and approved by FTA for NTD reporting.

*Data contained in this report is considered DRAFT until FTA validation and final acceptance of PSTA's annual National Transit Database Report.