



**OPERATING STATISTICS
Board Report
SEPTEMBER 2019**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
835,009	860,297	-2.9%	Total Bus Revenue Passenger Trips ⁽¹⁾	10,453,038	10,630,790	-1.7%
88,497	73,459	20.5%	Other Bus Passenger Trips ^{(includes East Lake) (2)}	1,210,276	935,411	29.4%
923,506	933,756	-1.1%	Total Fixed Route Passenger Trips ⁽¹⁻²⁾	11,663,314	11,566,201	0.8%
26,151	26,420	-1.0%	DART Client Trips ⁽³⁾	324,736	324,317	0.1%
90	101	-10.9%	DART TD Trips ⁽⁴⁾	1,107	2,255	-50.9%
571	2,802	-79.6%	DART PCA Trips ⁽⁵⁾	36,514	40,850	-10.6%
26,812	29,323	-8.6%	Total DART Passenger Trips ⁽³⁻⁵⁾	362,357	367,422	-1.4%
8,801	6,456	36.3%	Total Mobility Programs ⁽⁶⁾	70,200	73,603	-4.6%
959,119	969,535	-1.1%	Total Passenger Trips ⁽¹⁻⁶⁾	12,095,871	12,007,226	0.7%
290,390	306,713	-5.3%	TD Discounted Pass Trips	3,689,674	3,743,191	-1.4%
51,314	50,458	1.7%	UPASS Trips	602,539	554,993	8.6%
5,444	5,500	-1.0%	Wheelchairs	64,376	63,586	1.2%
31,643	31,456	0.6%	Bikes on Buses	387,277	388,360	-0.3%
38,373	39,901	-3.8%	Average Weekday Passenger Trips			
25,913	25,119	3.2%	Average Saturday Passenger Trips			
14,666	14,303	2.5%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
619	606	2.1%	Employees-Budgeted-Full-Time			
718,433	697,751	3.0%	Total Revenue Miles	8,915,270	8,772,256	1.6%
53,219	51,619	3.1%	Total Revenue Hours	663,583	647,873	2.4%
70.7	68.5	3.3%	On-Time Performance* ^(*Earlies excluded.)	69.2	65.2	6.2%
30.8	28.4	8.6%	Complaints/100,000 Passenger Trips-PSTA Bus	35.7	32.4	10.3%
70.9	27.3	159.7%	Complaints/100,000 Passenger Trips-DART ^(less EL)	21.0	22.9	-8.3%
3.57	4.42	-19.2%	Accidents--Total-Per 100,000 Miles	4.47	3.78	18.1%
0.86	0.76	13.7%	Accidents--Preventable-Per 100,000 Miles	1.17	1.08	8.8%
29,015	16,848	72.2%	Miles Per Roadcall	19,195	19,086	0.6%
31,236	16,227	92.5%	Miles Per Service Interruption	18,458	16,741	10.3%
1.25	1.30	-4.3%	Bus-Total Passenger Trips / Revenue Mile	1.26	1.28	-1.4%
16.84	17.62	-4.4%	Bus-Total Passenger Trips / Revenue Hour	16.91	17.28	-2.1%

Ridership Trend Analysis:

Month	
-10,416	Total Passenger Trips -1.1%
	Major Factors in Trend:
-16,734	Bus
2,484	Jolley Trolley
4,002	St. Petersburg DT Trolley
2,345	Mobility
-2,511	DART