



OPERATING STATISTICS

Board Report

AUGUST 2019

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
865,845	927,818	-6.7%	Total Bus Revenue Passenger Trips ⁽¹⁾	9,618,029	9,770,493	-1.6%
106,529	87,946	21.1%	Other Bus Passenger Trips ^{(includes East Lake) (2)}	1,121,779	861,952	30.1%
972,374	1,015,764	-4.3%	Total Fixed Route Passenger Trips ⁽¹⁻²⁾	10,739,808	10,632,445	1.0%
27,352	29,162	-6.2%	DART Client Trips ⁽³⁾	298,585	297,897	0.2%
73	120	-39.2%	DART TD Trips ⁽⁴⁾	1,017	2,154	-52.8%
1,282	4,034	-68.2%	DART PCA Trips ⁽⁵⁾	35,943	38,048	-5.5%
28,707	33,316	-13.8%	Total DART Passenger Trips ⁽³⁻⁵⁾	335,545	338,099	-0.8%
8,834	6,805	29.8%	Total Mobility Programs ⁽⁶⁾	61,499	67,147	-8.4%
1,009,915	1,055,885	-4.4%	Total Passenger Trips ⁽¹⁻⁶⁾	11,136,852	11,037,691	0.9%
303,170	328,563	-7.7%	TD Discounted Pass Trips	3,399,284	3,436,478	-1.1%
50,721	52,485	-3.4%	UPASS Trips	551,225	504,535	9.3%
5,218	5,926	-11.9%	Wheelchairs	58,932	58,086	1.5%
31,736	34,050	-6.8%	Bikes on Buses	355,634	356,904	-0.4%
37,293	38,717	-3.7%	Average Weekday Passenger Trips			
23,636	24,654	-4.1%	Average Saturday Passenger Trips			
15,625	15,000	4.2%	Average Sunday Passenger Trips			
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619	606	2.1%	Employees-Budgeted-Full-Time			
768,977	766,671	0.3%	Total Revenue Miles	8,196,837	8,074,505	1.5%
57,175	56,782	0.7%	Total Revenue Hours	610,363	596,254	2.4%
71.0	68.8	3.1%	On-Time Performance* ^(*Earlies excluded.)	69.1	65.3	5.9%
30.0	31.2	-3.7%	Complaints/100,000 Passenger Trips-PSTA Bus	36.1	32.7	10.4%
24.4	21.0	16.1%	Complaints/100,000 Passenger Trips-DART ^(less EL)	17.0	22.5	-24.4%
4.25	4.25	0.1%	Accidents--Total-Per 100,000 Miles	4.54	3.73	22.0%
1.15	1.15	0.1%	Accidents--Preventable-Per 100,000 Miles	1.20	1.10	8.6%
17,405	20,741	-16.1%	Miles Per Roadcall	18,642	19,308	-3.5%
24,806	20,176	22.9%	Miles Per Service Interruption	17,819	16,787	6.1%
1.21	1.28	-5.2%	Bus-Total Passenger Trips / Revenue Mile	1.26	1.27	-1.1%
16.31	17.28	-5.6%	Bus-Total Passenger Trips / Revenue Hour	16.91	17.24	-1.9%

Ridership Trend Analysis:

Month	
-45,970	Total Passenger Trips -4.4 %
	Major Factors in Trend:
-51,954	Bus
3,873	Jolley Trolley
4,689	St. Petersburg DT Trolley
2,029	Mobility
-4,609	DART

One fewer weekday; more rain days; hurricane Dorian approaching.